

ELKJØP BATTERY WARRANTY



VALID FROM 20.07.2026



ELKJØP BATTERY WARRANTY

Elkjøp's battery warranty protects the battery in your laptop after the manufacturer's warranty has expired.

- ✓ Battery warranty when capacity drops below 80% of original capacity
- ✓ Drop your product off at any Elkjøp store
- ✓ No extra costs or excess

REPAIR AND REPLACEMENT

The battery warranty covers workshop repairs. Bring your product to any Elkjøp store, and we'll send it on to Elcare for battery repair or replacement. Your receipt confirms your cover.

Elkjøp is not liable for indirect losses, such as data loss or downtime, arising from battery repair or replacement.

WARRANTY PERIOD

The battery warranty runs from the date you bought it and received the product, for a maximum of five (5) years. Cover starts once the standard battery warranty or the statutory complaint period has expired.

TERMS OF PURCHASE

To buy a laptop battery warranty from Elkjøp, you must live in a Nordic country and be 18 or older.

You must buy the warranty at the same time as a laptop, either in one of our stores or in our online shop. It only covers the laptop listed on your receipt. For the warranty to apply, the product must be used correctly according to the manufacturer's user guide and guidelines.

RETURNS AND RIGHT OF WITHDRAWAL

The battery warranty follows Elkjøp's return terms. See the full terms at <https://www.elkjop.no/kundeservice/apent-kjop>

WHAT'S INCLUDED?

1. Cover if battery capacity drops below 80% of its original capacity under normal use
2. Warranty cover once the manufacturer's warranty or statutory complaint period has expired
3. Cover for battery wear when used correctly according to the manufacturer's guidelines
4. No extra costs or excess
5. Unlimited replacements during the cover period

WHAT'S NOT INCLUDED?

1. Accidental damage caused by external physical impact or water damage
2. Theft or loss of the product or accessories
3. Cosmetic damage or wear that doesn't affect the product's function, such as scratches, cracks, ageing, or changes in colour, shape, or coating
4. Faults caused by negligence, mishandling, poor maintenance, or failure to follow the manufacturer's instructions and guidelines
5. Mechanical or electronic faults in parts of the product other than the battery
6. Mechanical or electronic breakdown caused by software faults or any type of computer virus
7. Data recovery or loss of personal data or software
8. If your product has other damage that isn't covered by this warranty, extra costs may apply to repair it